



NONDISCRIMINATION STATEMENT

Discrimination is Against the Law

Memphis Health Center (MHC) complies with applicable Federal civil rights laws and does not unlawfully discriminate based on race, color, religion, national origin, age, disability, sex, gender identity, or sexual orientation. MHC does not exclude people or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, disability, medical condition, marital status, gender, gender identity, or sexual orientation.

MHC provides free aids and services to people with disabilities to communicate effectively with us, such as written information in other formats (large print, audio, accessible electronic formats, other formats).

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Patient Access Manager, or assigned designee.

If you believe that MHC has failed to provide these services or discriminated in another way based on race, color, religion, national origin, age, disability, sex, gender identity, or sexual orientation you can contact the Manager on Duty (MOD) at 901-261-2000. You can also file a grievance in person. If you need help filing a grievance, the MOD or assigned designee is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue,

SW Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.